Mental Health and Functional and Access Needs

EMERGENCY RESOURCE DIRECTORY

for Greater Kansas City

JULY 2013

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TABLE OF CONTENTS

Introduction 5

How to Use This Directory 5

1. Communications Resources 7
   - Braille Transcription 7
   - Services for Limited English Proficiency/Non-English Speaking Population 8
   - Spanish Services 13
   - Sign Language Service Providers (Companies) 12
   - Captioning Service Providers (Individuals) 13
   - Deaf Communication Technology 14

2. Mental Health Services 19

3. Dialysis Services 21

4. Pharmaceuticals, Medical and Physical Assistance Supplies 25
   - 24-Hour Pharmacies 25
   - Prescription Waivers 26
   - Oxygen 27
   - Regional Caches 29
   - Vendor Caches 32

5. Woody Debris Removal 36

6. Assisted Transportation Services 38
   - Local Government Resources 38
   - Services for Kansas Medicaid Consumers 41
   - School Bus Services 41
   - Private Businesses 42
   - Other Services 44

7. Underage/Minors Services 45
   - Unaccompanied Minor Child Care 45
   - Reunification 45

8. Social Services 46

continued on next page

Senior Services 46
Senior Centers 47
Youth/Child 50

Appendix A: Developing Committee 51

Appendix B: Dietary Restrictions/Needs 52

Appendix C: Oxygen Delivery Systems 53

INTRODUCTION

This resource directory is intended primarily for emergency managers, emergency planners, and first responders to identify supportive services during and following emergency and disaster events. It contains a list of organizations, companies and/or individuals identified by the region's local managers and members of the Mental Health and Functional and Access Needs Committee that could provide goods and/or services to assist those with functional and access needs. Some of the contact information included in this directory may not be appropriate for public release. Information is current as of March 2013. The directory will be periodically reviewed and updated.

HOW TO USE THIS DIRECTORY

This directory is divided into categories that users may find helpful when looking for resources to assist persons with functional and access needs within the Kansas City metropolitan region during times of emergencies or disaster. The categories are further divided into subcategories to help users quickly locate needed resources. Where applicable, subcategories are separated by state when available information such as cost or service area is included.

The categories are:

1. **Communications Resources** — Interpreters, translators, braille transcription services and technology that can assist with communication.
2. **Mental Health Services** — Individuals and agencies that can provide services for a range of mental and emotional issues, from counseling to traumatic head injuries.
3. **Dialysis Services** — A listing of dialysis clinics in the nine-county region.

4. **Pharmaceuticals, Medical and Physical Assistance Supplies** — Durable medical equipment suppliers, regional caches and equipment vendors; medical supplies encompass resources needed for life preservation and sustainability as well as assistive devices.
5. **Woody Debris Removal** — Vendors and organizations that can move debris from the yard to the street for sanitation pick up.
6. **Assisted Transportation Services** — Vendors and organizations that provide standard and accessible transportation for various functional needs.
7. **Underage/Minor Services** — Organizations providing care for legal minors, including reunification of minors with their guardians.
8. **Social Services** — Cultural services, senior services, senior centers, and youth services.

1. COMMUNICATIONS RESOURCES

BRAILLE TRANSCRIPTION

Kansas

Byington Advocacy Consulting of Kansas
Ann Byington, owner
Topeka, KS
Phone: 785-233-3839
Email: abyington@cox.net

Missouri

Alpha Pointe Association for the Blind
Kansas City, MO
Phone: 816-421-5848
Email: info@alphapointe.org
Website: www.alphapointe.org
Fee: Negotiated at time of service

Provides comprehensive rehabilitation training and employment services to youth, adults and seniors who have experienced vision loss. During a disaster, service may include, but not be limited to orientation to one's new surroundings, assistance in obtaining other services that will enhance independence and employment.

Hadley School for the Blind
700 Elm St., Winnetka, IL 60093
Phone: 800-323-4238
Email: info@hadley.edu

Limited ability to transcribe languages other than English into Braille. If not transcribed in English, document needs to be in target language.

Braille Skills of Kansas City
R.J. Polk
Phone: 816-305-9993
Fee: Negotiated at time of service

Transcription, signage and Braille instruction

Rehabilitation Services for the Blind
Kansas City North
615 E. 13th St., Rm 409, Kansas City, MO 64106
Phone: 816-889-2677 Fax: 816-889-2504
Email: askrsb@dss.mo.gov

Provides services to people with varying degrees of visual impairment, ranging from those who cannot read regular print to those who are totally blind so that they may attain independence for personal and vocational success

Rehabilitation Services for the Blind
Kansas City South
4309 E. 50th Terrace, Suite B, Kansas City, MO 64130
Phone: 816-929-7171 Fax: 816-7-929-77-170
Email: askrsb@dss.mo.gov

Provides services to people with varying degrees of visual impairment, ranging from those who cannot read regular print to those who are totally blind so that they may attain independence for personal and vocational success

SERVICES FOR LIMITED ENGLISH PROFICIENCY/NON-ENGLISH SPEAKING POPULATION

National

AT&T
Services offered: Interpretive (conversational)
Phone: 866-339-9927 (Spanish, Japanese, Arabic, Cantonese, Latino, Korean, Mandarin, Russian, Vietnamese, Polish) or 800-203-8600 (All other languages)
Normal operational hours: 24 hours/day
Fee for service: No fee during disaster
Provide emergency/disaster response?: No
Number of languages provided: 200 languages
Number of Interpreters: 200+ interpreters
Will interpreters travel on-site?: No

Propio

Services offered: Interpretive (legal, medical, conversational)
Contact for services: Jim Fackrell, Jim Exby
Phone: 913-439-7938 (office hours) or 913-381-3143 (after hours)
Email: jim.exby@propio-ls.com
Normal operational hours: 24-hour hotline; 8 a.m.–10 p.m. (office)
Fee for service: $1.39 per minute (for all languages)
Provide emergency/disaster response?: No
Number of languages provided: 200 languages
Number of Interpreters: 5,000 interpreters
Will interpreters travel on-site?: Most services over the phone; may be available to travel upon request

Spanish Voice Group

Services offered: Interpretive (conversational)
Contact for service: Maria Andujar
Phone: 816-921-2484 (office); hotline number issued when account is opened
Normal operational hours: 24-hour hotline; 8 a.m.–5 p.m. (office)
Fee for service: $1.20 per minute
Provide emergency/disaster response services?: No
Number of languages provided: 200 languages
Will interpreters travel on-site?: If resources available, but mostly done over telephone

Language Line

Services Offered: Interpretive (conversational, 9-1-1, medical, court)
Phone: Hotline phone number issued when account opened. (MARC and various other KCMO agencies have accounts set up. This includes KCMO 3-1-1.)
Normal operational hours: 24-hour hotline
Fee for service: $1.20 per minute
Provide emergency/disaster response services?: As per contract
Number of languages provided: Nearly all languages spoken in USA
Number of interpreters: 5,000
Will interpreters travel on-site?: If someone is available

Regional

United Way of Greater Kansas City (211)
801 W 47th St., Suite 500, Kansas City, MO 64112
Phone: 866-320-5764 or 2-1-1
Website: www.unitedwaygkc.org

Services Offered: Interpretive (conversational)
Normal operational hours: 24-hour hotline
Fee for service: No
Provide emergency/disaster response services: Yes; referral hotline during disaster
Number of languages provided: 1-2 Spanish speakers in house/daytime. Other languages-an outside service is used.
Will interpreters travel on-site?: No

Kansas

Catholic Charities of Northeast Kansas
9720 W. 87th St., Overland Park, KS 66212
Phone: 913-433-2100 Fax: 913-433-2101
Email: info@catholiccharitiesks.org
Website: www.catholiccharitiesks.org

Provides refugee casework and interpreters via a partnership with Jewish Vocational Service.

Jewish Vocational Services
5801 W 115th St., Shawnee Mission, KS 66211
Phone: 913-327-8130
Email: jvsinterpters@jvskc.org
Website: www.jvskc.org

Services offered: Interpretive (conversational, reading, writing, health care, social services, legal, court, educational) for various languages and deaf/hard of hearing
Normal operational hours: 8:30 a.m.–4:30 p.m. (M–F)
Fee for service: $45 per hour, two-hour minimum, 15-minute increments.
Provide emergency/disaster response services? No
Number of interpreters and/or translators: 80 active interpreters.

Languages offered: Arabic, Amharic, Burmese, Spanish, Somali, Swahili, Vietnamese, Nepali
Will interpreters travel on-site?: Yes

Somali Bantu Foundation of Kansas
2001 N. 2nd St., Kansas City, KS 66101
Phone: 913-839-6282
Email: mr.abdi@sbcglobal.net
Website: www.somalibantuofkansas.org

Helps with English and citizenship classes, transportation services and provides Somali interpreters.

Missouri

Jewish Vocational Services
1608 Baltimore, Kansas City, MO 64108
Phone: 816-471-2808 (x1159)
Email: jvsinterpters@jvskc.org
Website: www.jvskc.org

Services offered: Interpretive (conversational, reading, writing, health care, social services, legal, court, educational) for various languages and deaf/hard of hearing
Normal operational hours: 8:30 a.m.–4:30 p.m. (M–F)
Contact for service: Gia Simonie
Fee for service: $45 per hour, two-hour minimum, 15-minute increments.
Provide emergency/disaster response services? No
Number of interpreters and/or translators: 80 active interpreters.
Languages offered: Arabic, Amharic, Burmese, Spanish, Somali, Swahili, Vietnamese, Nepali
Will interpreters travel on-site?: Yes

SPANISH SERVICES

Kansas

KCZZ 1340 AM
Spanish Radio Station
1701 S. 55th St., Kansas City, KS 66106
Website: www.lagrand1340kc.com

Services Offered: Interpretive (conversational)
Normal operational hours: 9 a.m.–5 p.m. (M–F)
Contact for service: 913-287-1480
Fee for service: No fee for emergencies
Provide emergency/disaster response services?: No, other than sounding the emergency broadcast notification
Number of languages provided: Spanish only
Will interpreters travel on-site?: Yes, if resources available

Missouri

SP Television LLC, KUKC-LP
Kansas City, MO
Phone: 816-556-3900

SIGN LANGUAGE SERVICE PROVIDERS (COMPANIES)

Kansas

Professional Interpreting Services
920 High St., Baldwin City, KS 66006
Phone: 785-840-5220

Nexus Interpreting Services
P.O. Box 3226, Olathe, KS 66063
Phone: 913-220-2333

Deaf Expression, Inc.
5725 Nieman Rd. #G, Shawnee, KS 66203
Phone: 913-268-3323

Missouri

ASL Interpreter Connect, LLC
Lee's Summit. MO 64081
Phone: 816-533-7011 Fax: 866-302-9587
Email: kris@aslic.net
Website: www.aslic.net

Can also provide Video Remote Interpreting (VRI); go to website and click "Make a Request." See definition of VRI on page 14.

Sign Language Specialists
P.O. Box 954, Lee's Summit, MO 64063
Phone: 816-246-8770

Able Hands
P.O. Box 659, Liberty, MO 64069
Phone: 816-838-4263

Midland Empire Resources for Independent Living
4420 S. 40th St., St. Joseph, MO 64503
Phone: 816-279-8558

CAPTIONING SERVICE PROVIDERS (INDIVIDUALS)

Kansas

Carrie Logback
Overland Park, KS
Phone: 913-579-5008
Email: Cle877@gmail.com

Chuck Motter
9413 Hall Drive, Lenexa, KS 66219
Phone: 913-269-9393
Email: chuck@motter.com

Jane E. Piles
2323 S.W. 34th St., Topeka, KS 66611
Phone: 785-267-7430
Email: jepiles@swbell.net

Missouri

Deborah Reithmeyer
Lee's Summit, MO
Phone: 816-554-9858
Email: dreithmeyer@sprintmail.com

DEAF COMMUNICATION TECHNOLOGY

Below is an overview of deaf communications technology provided for education purposes only. These services are for individual users and may not necessarily be available to emergency management for broadcast warnings.

Internet Protocol (IP) Captioned Telephone: IP Captioned Telephone Service uses a specially-designed telephone that includes a screen to display what the person at the other end of the line says in captioned text. The caller may use his/her own voice to speak directly into the phone and listen to the extent he/she is able while reading the captions.

IP Relay: IP Relay is a text-based form of telephone service involving a communications assistant who voices what the caller types. The communications assistant then types what the call recipient has said.

Video Remote Interpreting (VRI): VRI uses video devices or web cameras to provide sign language or spoken language interpreting services, through a remote or offsite interpreter, to facilitate communications between people with a communication barrier. In a typical VRI situation, the two parties are located together at one location with a videophone or web camera, and a television or computer screen. The interpreter works from another location, also using a videophone or web camera and television or computer screen.

Video Relay Service (VRS): VRS, also sometimes known as a Video Interpreting Service, is a videotelecommunication service that allows deaf, hard-of-hearing and speech-impaired individuals

to communicate with hearing people over video telephones or similar technologies in real-time, via a sign language interpreter. Unlike VRI, all parties are at different locations.

Intercommunication Service Providers

(Contact information listed below)

	IP Captioned Telephone	IP Relay	VRI	VRS
Kansas				
Nexus Interpreting			X	
Missouri				
ASL Interpreter Connect, LLC			X	
National				
Communication Access Center of the Deaf and Hard of Hearing		X		X
Communication Axess Ability Group			X	X
Convo Communications, LLC				X
CSDVRS (ZVRS)			X	X
Hamilton Relay, Inc.	X	X		
Healinc Telecom, LLC				X
Purple Communications, Inc.	X	X	X	X
Sorenson Communications, Inc.	X	X		X

Kansas

Nexus Interpreting

P.O. Box 3226, Olathe, KS 66063
Phone: 913-220-2333
Email: info@nexusinterpreting.com

Provides VRI services.

Missouri

ASL Interpreter Connect, LLC
Lee's Summit, MO 64081
Phone: 816-533-7011 Fax: 866-302-9587
Email: kris@aslic.net
Website: www.aslic.net

Provides VRI services. Go to website and click "Make a Request."

National

Communication Access Center of the Deaf and Hard of Hearing
1505 W. Court St., Flint, MI 48503
Phone: 810-239-3112
Website: www.cacdhh.org

Provides VRS and IP Relay services.

Communication Axess Ability Group
P.O. Box 667020, Houston, TX 77266
Phone: 866-353-7268 (toll free) or 713-807-1176
Website: www.caag4.com

Conditionally certified for VRS and VRI services.

Convo Communications, LLC
2603 Camino Ramon #200, San Ramon, CA 94583
Phone: 925-452-4745 Fax: 510-372-0431
Website: www.convorelay.com

Conditionally certified for VRS services.

CSDVRS (ZVRS)
600 Cleveland St. #1000, Clearwater, FL 33755
Phone: 888-927-3877 Fax: 727-443-1537
Website: www.zvrs.com

Provides VRS, Spanish VRS and VRI services.

Hamilton Relay, Inc.
1001 12th St., Aurora, NE 68818
Phone: 800-618-4781 Fax: 402-694-5037
Website: www.hamiltonrelay.com

Provides IP Relay and IP Captioned Telephone services.

Healinc Telecom, LLC
3333 Henry Hudson Parkway, Suite 1A, Riverdale, NY 10463
Phone: 605-595-5746 Fax: 888-769-1962
Website: www.lifelinks.net

Provides VRS services with a specialty in working with health care providers.

Purple Communications, Inc.
595 Menlo Drive, Rocklin, CA 95765
Phone: 916-663-6914 Fax: 855-236-0840
Website: www.purple.us

Provides VRS, IP Relay, IP Captioned Telephone, and VRI services.

Sorenson Communications, Inc.
4192 S. Riverboat Road, Salt Lake City, UT 84123
Phone: 801-287-9400 Fax: 801-287-9401
Websites: www.sorensonvrs.com, www.siprelay.com

Provides VRS, IP Relay, and IP Captioned Telephone services.

2020 Captioning
P.O. Box 8593, Topeka, KS 66608
Phone: 866-554-2099
Email: jeanettechristin@cox.net

Provides both captioning and visible sign language interpreter services for public information and warnings.

2. MENTAL HEALTH SERVICES

Kansas

Johnson County Mental Health Center

Serves children and adult residents of Johnson County, Kansas

Phone: 913-831-2550 (main number) or 913-268-0156 (24/7 Crisis Line)
Emergency Contact: Susan Rome, 913-826-4134
Locations:
6440 Nieman, Shawnee, KS 66203
6000 Lamar, Mission, KS 66202
1125 W. Spruce, Olathe, KS 66061
11120 W. 65th St, Shawnee, KS 66203 (Adult Detox Unit — drugs/alcohol)
301 N. Monroe, Olathe, KS 66061 (Adolescent Center for Treatment — inpatient, drugs/alcohol)

Guidance Center

Serves residents of Atchison, Jefferson and Leavenworth counties in Kansas

Phone: 913-682-5118 (main number) or 888-260-9634 (24/7 Crisis Line)
Locations:
500 Limit St,, Leavenworth, KS 66048
201 Main St., Suite 100, Atchison, KS 66002-2838
1102 Walnut, Oskaloosa, KS 66066-4203

Wyandot Center for Behavioral Health

Serves residents of Wyandotte County, Kansas

Phone: 913-328-4600 (main number) or 913-788-4200 (24/7 Crisis Line)
Locations:
Washington West Building
7840 Washington Ave., Kansas City, KS 66112
(Therapy, intake, assessment for adults and youth)
47th Street Building

1301 N. 47th St., Kansas City, KS 66102
(Case management, psychiatric services, crisis clinic for adults and youth)

Homeless Outreach Office
1321 N. 7th St., Kansas City, KS 66101

Elizabeth Layton Center

Serves Franklin and Miami counties in Kansas; county designated mental health agency.
Phone: 800-241-1266 (After Hours Crisis Services)
Locations:

Main Office/Children & Family Services
2537 Eisenhower Road, P.O. Box 677, Ottawa, KS 66067-0677
Phone: 785-242-3780

Outpatient Clinical Services
505 S. Hospital Drive, Paola, KS 66071
Phone: 913-557-9096

Outpatient & CSS
204 E. 15th St., P.O. Box 677, Ottawa, KS 66067-0677
Phone: 785-242-3780

Community Support Services
401 N. East St., Paola, KS 66071
Phone: 913-557-9096

Bridge to Freedom, Inc.
P.O. Box 85, Osawatomie, KS 66064
Phone: 913-755-4480
Email: btfcro@hotmail.com

Bridge to Freedom is run by and for people who are psychiatric survivors in mental health recovery.

Osawatomie State Hospital
500 State Hospital Drive, Osawatomie, KS 66064
Phone: 913-755-7000

Osawatomie State Hospital is an inpatient psychiatric hospital for adults that is accredited by the Joint Commission, certified by the Centers for Medicare and Medicaid Services, and licensed for 176 beds.

Missouri

The Whole Person, Inc.
3710 Main St., Kansas City, MO 64111
Phone: 816-561-0304 Fax: 816-753-8163
Website: www.thewholeperson.org

The Whole Person serves the metro area, providing services at no cost for all people with disabilities and their families, and strives to help them identify and implement resources appropriate to their situations.

Missouri Department of Mental Health
Kansas City Regional Office
821 E. Admiral Blvd., P.O. Box 412557, Kansas City, MO 64106
Phone: 816-889-3400 or 800-454-2331 Fax: 816-889-3325

Tri-County Mental Health Services
Multiple locations
Phone: 816-468-0400 (daytime) or 888-279-8188 (after hours)
Website: www.tri-countymhs.org
Contact: Jamie Wehmeyer

Provides a variety of outpatient mental health services for children and adults in Clay, Platte, Ray counties. Service costs depend on income and insurance; sliding scale available.

Comprehensive Mental Health Services
17844 E. 23rd St., Independence, MO 64057-1840
Phone: 888-279-8188 (24-Hour Crisis Hotline)

Serves Northeast Jackson County.

Truman Medical Center (TMC)
300 W. 19th Terrace, Kansas City, MO
Phone: 816-404-5709 (Main), 816-404-1000 (Hospital Hill) or 816-404-7000 (Lakewood)

Serves: Jackson County, MO.

3. DIALYSIS SERVICES

Kansas

Da Vita INC
3737 State Ave., Kansas City, KS
Phone: 913-233-0536

Da Vita INC
21 N. 12th St., Kansas City, KS
Phone: 913-371-0632

Da Vita Wyandotte West Dialysis
8919 Parallel Parkway, Suite 121, Kansas City, KS
Phone: 913-287-0200

Renal Advantage
6401 Parallel Ave., Kansas City, KS
Phone: 913-299-1044

Kansas Dialysis LLC
330 Arkansas St., Suite 100, Lawrence, KS
Phone: 785-843-2000

Da Vita INC
501 Oak, Leavenworth, KS 66048
Phone: 913-651-1431

Fresenius Medical Care
11313 Ash, Leawood, KS
Phone: 913-498-1780

Da Vita Lenexa Dialysis
8630 Halsey St., Lenexa, KS
Phone: 913-894-1100

Da Vita Olathe
732 W. Frontier Lane, Olathe, KS
Phone: 913-390-4937

Johnson County Dialysis
10453 W. 84th Terrace, Overland Park, KS
Phone: 913-492-2044

Missouri

Dialysis Center Inc.
17045 S. 71 Hwy., Belton, MO
Phone: 816-322-4034

Cameron Dialysis
1600 E. Evergreen, Cameron, MO
Phone: 816-649-3398

Da Vita INC
1003 W. 4th St., Cameron, MO
Phone: 816-632-6056

DSI
308 Galaxie Ave., Harrisonville, MO
Phone: 816-380-2004

Fresenius Medical Care Dialysis Center Point
19401 E. 37th Terrace Court, Suite 20, Independence, MO
Phone: 816-795-6559 or 816-795-0471

Fresenius Medical Care
1135 S. Claremont, Independence, MO
Phone: 816-836-1220

Da Vita Hospital Hill Dialysis
2250 Holmes, Kansas City, MO

Da Vita Platte Woods
7667 Prairie View Road, Kansas City, MO
Phone: 816-746-5542

Dialysis Clinic INC
650 Carondelet Drive, Kansas City, MO
Phone: 816-941-0595

Dialysis Clinic INC
6530 Troost Ave., Suite B, Kansas City, MO
Phone: 816-363-8228

DSI Dialysis
3947 Broadway, Kansas City, MO
Phone: 816-531-1181

DSI KC
4333 Madison Ave., Kansas City, MO
Phone: 816-756-0645

Fresenius Medical Care
6400 Prospect, Kansas City, MO
Phone: 816-444-2096

Fresenius Medical Care
2502 Summit, Kansas City, MO
Phone: 816-531-1118

Penn Valley Dialysis
2502 Summit, Kansas City, MO
Phone: 816-531-1118

Dialysis Clinic Inc.
219 N.W. Executive Way, Lee's Summit, MO
Phone: 816-554-2711

Da Vita Liberty
2525 Glenn Hendren Drive, Liberty, MO
Phone: 816-781-4422

Da Vita Northland Kidney
2750 Clay Edwards Drive, Suite 504, North Kansas City, MO
Phone: 816-842-0076

Fresenius Medical Care
11503 E. 63rd St., Raytown, MO
Phone: 816-353-1080

Raytown Dialysis
11503 E. 63rd St., Raytown, MO
Phone: 816-353-3080

Letholt Dialysis Center
906 Wollard Blvd., Richmond, MO
Phone: 816-776-2777

Da Vita INC
408 N.W. Business Park Lane, Riverside, MO
Phone: 816-505-2772

Da Vita St. Joseph
5514 Corporate Drive, St. Joseph, MO
Phone: 816-671-1948

4. PHARMACEUTICALS, MEDICAL AND PHYSICAL ASSISTANCE SUPPLIES

24-HOUR PHARMACIES

Kansas

CVS
8101 State Ave., Kansas City, KS
Phone: 913-299-1224

CVS
7501 Metcalf, Overland Park, KS
Phone: 913-642-6330

Walgreens
7500 Metcalf, Overland Park, KS
Phone: 913-341-1725

Walgreens
15100 W. 87th St. Parkway, Lenexa, KS
Phone: 913-438-5172

Walgreens
7739 State Ave., Kansas City, KS
Phone: 913-788-8168

Missouri

CVS
3825 South Noland Road, Independence, MO
Phone: 816-254-6002

CVS
1914 Swift Ave., North Kansas City, MO
Phone: 816-221-1603

CVS
409 E. North Ave., Belton, MO
Phone: 816-331-9716

CVS
7107 N. Oak Trafficway, Gladstone, MO
Phone: 816-436-3200

Walgreens
1701 N.W. State Route 7, Blue Springs, MO
Phone: 816-220-3620

Walgreens
3915 S. Noland Road, Independence, MO
Phone: 816-254-8748

Walgreens
3845 Broadway, Kansas City, MO
Phone: 816-254-8748

Walgreens
2630 N.E. Vivion Road, Kansas City, MO
Phone: 816-459-7175

Walgreens
1191 W. Kansas St., Liberty, MO
Phone: 816-781-9347

PRESCRIPTION WAIVERS

These agencies are utilized to request waivers from the Center for Medicaid Services to obtain emergency prescription refills. These services are not for rapidly obtaining waivers for prescriptions but may be helpful in the recovery phase.

Kansas

Kansas Department of Health and Environment, Homeland Security Operations, Bureau of Community Health Systems
Phone: 785-291-3065
Email: mmcnulty@kdheks.gov
Website: www.kdheks.gov/cphp

Missouri

Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102
Phone: 800-392-0272
Email: DRMS@health.mo.gov
Contact: Public Health Emergency Response Center

OXYGEN

See Appendix C for an overview of the different types of oxygen delivery systems.

Kansas

Airgas
1845 Foxridge Drive, Kansas City, KS 66103
Phone: 913-671-7820

Critical Home Health Services, Inc.
1006 W. 6th St., Lawrence, KS 66044
Phone: 785-749-4878

Leavenworth Home Health Equipment
1914 S. 4th St., Leavenworth, KS 66048
Phone: 913-651-0202

Apria Healthcare
9500 Widmer Road, Lenexa, KS 66215
Phone: 913-495-8444

Mobile Medcare, Inc.
104 Lackman Road, Lenexa, KS 66219
Phone: 913-438-9393

Sleepcair
14333 W. 95th St., Lenexa, KS 66215
Phone: 913-438-8200

Airgas Puritan Medical
9101 Bond St., Overland Park, KS 66214
Phone: 913-894-2870

Praxair
20400 Webster St., Spring Hill, KS 66083
Phone: 913-686-2704

Missouri

Lincare
2800 S.W. Eastbound U.S. 40 Hwy. Blue Springs, MO 64103
Phone: 816-224-0202

Harrisonville Home
204 Oriole St., Harrisonville, MO 64701
Phone: 816-887-0255

Airgas
18200 Truman Road, Independence, MO 64056
Phone: 816-796-6676

Apria Healthcare
67 Southwest Blvd., Kansas City, KS 66103
Phone: 913-671-1869

Reliable Medical Supply, Inc.
1146 W. Cambridge Circle Drive, Kansas City, KS 66103
Phone: 913-722-2960

Able-Care Home Respiratory
5911 N.W. Barry Rd., Kansas City, MO 64154
Phone: 816-587-4640

American Home
1500B N.W. Vivion Road, Kansas City, MO 64118
Phone: 816-505-7864

Hyperbaric Oxygen
1000 Carondelet Drive, Kansas City, MO 64114
Phone: 816-943-4600

Med4Home
10800 Congress Ave., Kansas City, MO 64153
Phone: 816-801-7400

Praxair
6701 St. John Ave., Kansas City, MO 64123
Phone: 816-241-8282

Apria Healthcare
255 N.W. Victoria Drive, Lee's Summit, MO 64086
Phone: 816-246-5937

Home Care Medical Equipment
1282 N.W. Main St., Lee's Summit, MO 64086
Phone: 816-554-3314

Sleepcair
3411 N.E. Ralph Powell Road, Lee's Summit, MO 64064
Phone: 815-525-6565

Summit Medical Inc.
2321 N.E. Independence Ave., Lee's Summit, MO 64064
Phone: 816-525-5155

Mobile Med Care
6602 Royal St., Pleasant Valley, MO 64068
Phone: 816-407-1132

Economy Health Mart
101 N. Thornton St., Richmond, MO 64085
Phone: 816-776-3315

Randolph Medical Plus
139 N. Belt Hwy, St. Joseph, MO 64506
Phone: 816-364-4357

Medical Gases-KC
18611 County Road W, Smithville, MO 64089
Phone: 816-532-3355

REGIONAL CACHES

There are three regional durable medical equipment trailers maintained by the American Red Cross. Each trailer contains the items listed below. To access, contact Sara Loar, mass care coordinator, 816-841-5241.

Medical cot with mattress and half-side rails 25
Linen set for cots 25
Sheets for cots 2
Privacy screen, three panel castors 10
Portable ramps 2
Portable cribs/playpens (with additional pads/covers) 5
Visual language translator — disaster assistance 10
Wheelchair, adult, extra large (to 450 lb. capacity with elevating leg rest); may require up to 60 inches clearance to operate. 1
Wheelchair, adult, with elevating leg rest 1

Walker, dual release with wheels (bariatric) 2
Walker, dual release with wheels 1
Canes, quad (bariatric) 2
Canes, quad, large-base 2
Crutches, adult 2
Portable TTY w/cell phone connection 1
3-in-1 commode for over toilet 2
Toddler potty seat 5
Bedside commodes (450 lb. capacity) 2
Bedpans 2
Shower chair with back rest (bariatric) 2
Infant bathing basin 5
Handheld shower with 84" hose 2
Hoyer lift (450 lb.) 1
Hoyer divided leg swing 1
Gait belts 2
Power strips (6 ft. length) 10
Page magnifiers (lighted) 5
Braille sign: Family Restroom 2
Braille sign: To Exit 10
Braille sign: Not an Exit 10
Braille sign: Ramp 2
Braille sign: Men 3
Braille sign: Women 3
Automatic blood pressure cuff, adult with batteries, x-large 1
Refrigerator, counter height, no freezer (for meds) 1
Biohazard bags, box of 24 3
Pill crusher 2
Pill cutter 1
Dressing aid stick 5
Automatic blood pressure cuff, adult with batteries, standard 2
Isolation mask (box of 50) 5
Battery chargers, universal 1
Electrical receptacle covers (36-count package) 5
Wheelchair transfer boards 1
Air pump (bicycle type, for wheel chairs and other inflatables) 1
Infant/small child feeding spoons 10

Waterproofing pads (CHUX), box of 24 2
Emesis basin (shallow) 6
Blood glucose meter kit 2
Back support 1
T.E.D. compression stockings, medium 2
T.E.D. compression stockings, large 2
T.E.D. compression stockings, x-large 2
Diapers, adult, x-large (case) 1
Diapers, adult, large (case) 1
Diapers, adult, medium (case) 1
Diapers, adult, small (case) 1
Patient gloves, non-latex, box of 100 2
Patient gloves, non-latex, box of 100 2
Non-latex cleaning gloves, box of 100 1
Sharps container (to dispose used needles) 2
Nebulizer 1
Disposable nebulizer kit 1
Standard first aid kit 1
Colostomy/ileostomy bag (1 box) 1
IV Pole, five castor 2
Instant heat (package) 3
Trach care tray 1
Colostomy skin prep (box of 50 wipes) 1
TELFA dressings, sterile (box of 100) 1
Bedside drainage collectors 2
Cervical collar, universal size 1
Alcohol prep pads (box of 200) 2
Instant ice (package) 3
Cannulas nasal oxygen tubes (disposable) 5
Spray bottle (6 oz) 2
Bleach, chlorine 1
Bucket, 2.5 gallon 1
Distilled water (for humidifiers), gallon 2
Sterile gauze sponges, 4x4 (boxes of 50) 1
15kW portable generator 1

VENDOR CACHES

Contact information for vendors shown in this chart can be found on the following pages.

	Bariatric beds	Bedpans	Blood glucose meters	Blood pressure cuffs	Canes	White Canes	Catheters	Colostomy supplies	Commodes	CPAP and BIPAP machines	Crutches	Dressing aids	Egg crate padding	Handheld shower	Nebulizers	Patient lifts	Privacy screens	Shower chairs	Walkers	wheelchairs
Kansas																				
Lincare	X				X				X		X				X				X	X
Georgetown Health Care Ctr.		X		X	X		X	X	X		X		X		X				X	X
Great Plains Medical Services		X		X	X		X		X		X	X	X	X	X	X		X	X	X
American Care Equipment		X		X	X						X	X	X		X	X		X	X	X
KC Home Medical Supply		X		X	X		X		X		X			X		X		X	X	X
Missouri																				
HMP DME Services	X				X				X		X				X	X		X	X	X
Medic House of Independence		X	X	X	X		X		X		X	X	X	X	X			X	X	X
Advanced Medical DME									X	X				X						
Doctors Equip. Services, Inc.		X		X	X		X		X		X	X	X	X	X	X	X	X	X	X
Ostomy Care Center							X	X												
Sizewise Rentals	X								X							X		X	X	X

Kansas

Lincare
104 Greystone, Kansas City, KS 66103
Phone: 913-371-3377

Georgetown Health Care
5605 Merriam Drive, Merriam, KS 66203
Phone: 913-362-0313

Great Plains Medical
1849 S. Ridgeview Road, Olathe, KS 66062
Phone: 866-482-3800

American Care Equipment
8724 Grant, Overland Park, KS 66121
Phone: 913-383-3456

Kansas City Home Medical Supplies
9538 Nall Ave., Overland Park, KS 66207
Phone: 913-385-2020 (day) or 913-980-4393 (night)

Coalition for Independence
4911 State Ave., Kansas City, Kansas 66102
Phone: Free: 866-201-3829 Fax: 913-321-5182
TDD: 913-321-5216

Provides gently used durable medical equipment such as strollers and tricycles, bath and shower chairs, canes and crutches, car seats, commodes and toileting aids, power chairs and scooters, communication technology and switches, manual wheelchairs, hospital bed and patient lifts, standers and positioning equipment, walkers and other assistive devices. Provided free of charge.

Cancer Action
1600 Washington Blvd., Kansas City, KS 66102
Phone: 913-321-8880 Fax: 913-236-8884
Office Hours: Mon. and Thurs., 8:30a.m.–4:30 p.m.

Serves metro area. Provides various medical items to those being treated for and recovering from cancer. Supplies wigs, breast prosthesis, nutritional supplements, medical equipment and supplies

(such as walking canes, wheelchairs, bath chairs), sanitary items, prescription assistance, blankets and comfort items. Provided free of charge.

Access Medical LLC/Home Medical Equipment
Phone: 877-936-8222 or 913-268-4442

American Cancer Society
Service and Rehabilitation
Louisburg, KS 66053
Phone: 913-837-2148

Provides some durable medical equipment. Free transportation for cancer patients to and from treatment

Apria
9500 Widmer, Lenexa, KS 66215
Phone: 913-492-2212 or 800-255-0503

Vendor of durable medical equipment and oxygen.

Baseline Medical Equipment & Supplies
1302 S. Main, Ottawa, KS 66067
Phone: 877-242-8813 or 785-242-8813

Lincare
308 Main St., Ottawa, KS 66067
Phone: 785-242-8481

Miller Pharmacy
2 E. Peoria, Paola, KS 66071
Phone: 913-294-2715

Regional Health Care
Garnett, KS 66032
Phone: 866-654-5700 or 785-448-5700

Senior Center
815 6th St., Osawatomie, KS 66064
Phone: 913-755-4786

Missouri

Complete Medical Homecare, Inc.
208 Sunrise Drive, Raymore, MO 64083
Phone: 816-322-8802 or 800-903-8802 Fax: 866-683-7960
Duane Flagg, Branch Manager

Serve entire KC metro area; full-line home medical equipment, respiratory therapy services, extensive knowledge of area Home Health Services.

HMP DME Services
400 S.E. Brizendine Road, Blue Springs, MO 64014
Phone: 816-220-9990

Medic House of Independence
1101 S. Crysler, Independence, MO 64052
Phone: 816-461-7676

Advanced Medical DME
9151 N.E. 81st St., Suite 250C, Kansas City, MO 64158
Phone: 913-721-5511 (day) or 913-681-5016 (night)

Doctors Equipment Service, Inc.
6021 Troost Ave., Kansas City, MO 64110
Phone: 816-523-6644 (day) or 816-536-2228 (night)

Ostomy Care Center, Inc.
102 W. 39th St., Kansas City, MO 64111
Phone: 816-753-6446

Sizewise Rentals
1600 W. 16th St., Kansas City, MO 64102
Phone: 800-814-9389

5. WOODY DEBRIS REMOVAL

The following organizations can provide debris removal from the person's yard to the street for sanitation pickup.

Missouri

United Methodist

Dan Steska, Creative Ministry
Columbia, Missouri
Phone: 573-474-7155

Local Contact: Kevin Fisher
Phone: 816-719-3714

Insurance coverage offered, but must be purchased by individual churches prior to deployments

Southern Baptist

Dwain Carter, Missouri Baptist Convention
Missouri Disaster Response
Phone: 573-586-9929
Email: dcarter@mobaptist.org

Local Contacts:

Ron Pruett
Phone: 816-695-6822

Phil Johnson, Pleasant Valley Baptist Church
Phone: 816-781-5959

Randy Shipman, Clinton Baptist Church
Phone: 660-885-2211

Butch Langford, Clinton Baptist Church
Phone: 660-885-4785

WORLD RENEW Disaster Response Services
400 76th St. S.W., Suite 17, Byron Center, MI 49315

Regional Contacts:
Ed and Helen Mulder, Regional Managers (Iowa, Illinois, Indiana, Minnesota, Missouri, Wisconsin)
8212 Howard Avenue, Munster, IN 46321
Phone: 219-789-9780 or 219-789-9788

Does not provide insurance coverage for teams.

AmeriCorp
Missouri Community Service Commission (MCSC)
Linda Thompson, Harry S. Truman Building, Room 770
301 West High Street, P.O. Box 118, Jefferson City, MO 65102
Phone: 573-751-7488
Email: linda.thompson@ded.mo.gov

6. ASSISTED TRANSPORTATION SERVICES

LOCAL GOVERNMENT RESOURCES

Kansas City Area Transportation Authority
1200 E. 18th St., Kansas City, MO 64108
Phone: 816-346-0200 (24-hour line)
Accessible capacity: All passenger buses are handicap accessible; eight cutaway vans with two to three wheelchair stations; three handicap-accessible sedans
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: To Be Determined

Jackson County Board of Services
8600 Old 23, Kansas City, MO 64101
Phone: 816-461-3652 (Bob Price) or 816-363-2000 (24-hour line)
Service area: Restricted to Jackson County
Accessible capacity: 32 handicap-accessible buses
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: No cost

Johnson County Transit
1701 Ws 56 Highway, Olathe, KS 66061
Phone: 913-782-2210
Accessible capacity: 40 to 50 large handicap-accessible buses; 40 to 50 cutaway handicap-accessible vans (18 passenger)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: Yes

General Public Transportation
130 S. Main St., Ottawa, KS 66067
Phone: 785-242-7440
Service area: Restricted to Miami County
Accessible capacity: three handicap-accessible buses (eight to 10 passengers); one single passenger handicap-accessible van
Emergency Availability: Could be available

Drivers have background checks?: Yes
Cost: To Be Determined

General Public Transportation
500 Limit, Leavenworth, KS 66408
Phone: 913-682-5118
Accessible capacity: three handicap-accessible buses (59 to 71 passenger); four handicap-accessible vans (12 to 16 passenger)

The JO Bus Phone
1701 W. 56 Highway, Olathe, KS 66061
Phone: 913-782-2210

Public transportation system for Miami County.

Area Agency on Aging — East Central Kansas
132 S. Main, Ottawa, KS 66067
Phone: 785-242-7200

Provides information and assistance regarding adult day care, housekeeping, long term facilities, meals and rides.

Louisburg Senior Center
504 S. Metcalf, Louisburg, KS 66053
Phone: 913-837-5113

Osawatomie Area Transportation
Community Senior Service Center
815 6th St., Osawatomie, KS 66064
Phone: 913-755-4786

Paola Senior Center
121 W. Wea, Paola, KS 66071
Phone: 913- 294-4630

City of Bonner Springs — Tiblow Transit
205 E. Second St., P.O. Box 38, Bonner Springs, KS 66012
Phone: 913-422-1020 (main office) or 913-486-3721 (24-hour line); Fax 913-441-1366
To schedule a ride (for the public): 913-422-5355
Hours: M–F, 8:30 a.m.–4:30 p.m.
Service area: Within the city limits of Bonner Springs and to a specific boundary area in Kansas City, Kan.

Accessible capacity: two vans (15 passenger with one wheelchair position, 12 passenger with two wheelchair positions)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: No cost

Unified Government Transit
5033 State Ave., Kansas City, Kan.
Phone: 913-573-8351 Fax: 913-573-8315
24-hour lines: 816-289-2147, 816-289-0769 or 913-708-4667
Email: ugtransit@wycokck.org
Office Hours: M–F, 8 a.m.–5 p.m.
Service area: Restricted to Wyandotte County
Accessible capacity: four handicap-accessible buses (28 passenger); 17 cutaway conversion vans (18 to 22 passenger)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: Yes

Wyandotte County Dial-A-Ride program:
Phone: 913-573-8351
Cost: $3 each way

Provides pre-reserved transportation services (Monday through Friday) to clients who are certified as disabled.

Leavenworth County Council on Aging
Contact: Linda Lobb, Director
Phone: 913-684-0777

True Transport
Phone: 816-437-4385
Email: truetransport@hotmail.com
Cost: Flat hourly rates, accepts Kansas Medicaid

Specializes in wheelchair transportation, has a fleet of ADA vehicles.

SERVICES FOR KANSAS MEDICAID CONSUMERS

Children's Mercy Family Health Partners
Phone: 800-890-6026

Provides rides to the primary care physician (PCP), pharmacy or WIC. Must call 72 hours prior to appointment. Medicaid may also be able to pay for gas if client is being given ride by someone else.

Access2Care
Phone: 855-345-6361

Managed care transportation company for Kansas Medicaid recipients.

Medical Transportation Management (MTM)
Phone: 888-561-8747
Website: www.mtm-inc.net

Managed care transportation company for Kansas Medicaid recipients.

Logisticare
Percy Day
Phone: 800-243-8860 ext. 208
Email: percy.day@logisticare.com
Rita Preble
Phone: 800-243-5560 ext. 212
Email: ritap@logisticare.com

Managed care transportation company for Kansas Medicaid recipients.

SCHOOL BUS SERVICES

First Student
(includes former Laidlaw and Ryder services)
6207 N.W. Bell Road, Kansas City, MO 64152
Phone: 816-741-4023 or 913-231-4064 (24-hour line)
Accessible capacity: 100 handicap-accessible buses (72 passenger); 100 handicap-accessible vans (15 to 20 passenger)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: Yes

Durham School Services
318 Cedar St., Pleasant Hill, MO 64080
Phone: 816-540-4610
Accessible capacity: two handicap accessible buses (24 and 28 passenger with one to four wheelchair stations)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: Yes

PRIVATE BUSINESSES

Sunset Tours
7700 Irwin Road, Raytown, MO 64138
Phone: 816-356-5557or 816-283-7256 (24-hour line)
Accessible capacity: two passenger buses (40 and 56 passenger with potential for 10 wheelchair stations each)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: Yes

Heartland Motor Coach/Heartland Trailways
1100 McGee St., Kansas City, MO 64106
Phone: 816-221-4655 or 816-875-6631 (24-hour line)
Service area: Entire metro
Accessible capacity: 25 motorcoaches, two with handicap accessibility
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: TBD

Arrow Stage Lines
401 Charlotte St., Kansas City, MO 64106
Phone: 816-453-8727
24-Hour Contacts: Darrell Barker, 816-519-4737; Ken Mourey, 816-812-7390; Chuck Gumels, 816-560-4160
Service area: Entire metro
Accessible capacity: Two full-size 56 passenger motorcoaches with wheelchair lifts (room for two wheelchairs on board);

One 27 passenger mini bus with wheelchair lift (room for two wheelchairs on board)
Emergency Availability: Could be available
Drivers have background checks?: No
Cost: TBD

Masters Transportation
15211 S, 71 Highway, Kansas City, MO 64147
Phone: 816-318-9988
24-Hour Contact: Adam Castro, 913-626-9598
Service area: Entire metro
Accessible capacity and costs: One MV-1 six-plus-one wheelchair-specific vehicle, about the same size as a minivan. Vehicle is equipped with an automatic ramp and is the only one made specifically for mobility purposes; $125/day (250 miles/day, $0.339/mile overage); or $750/week (1,300 miles/week, $0.39/mile overage). Twelve-plus-two and 16-plus-two wheelchair accessible vehicles with Braun ramps and spots for two wheelchairs; $245/day (250 miles/day, $0.39/mile overage); or $1,350/week (1,300 miles/week, $0.39/mile overage)
Emergency Availability: Could be available
Drivers have background checks?: Does NOT provide drivers

Easton Bus Service Inc.
1320 Ottawa St., Leavenworth, KS 66048
Phone: 913-682-2244
Service area: 100-mile radius (KC Metro area)
Accessible capacity: Four small school buses with accessibility
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: TBD

Mid-America Transportation
2324 Main St., Lexington, MO 64067
Phone: 660-259-3836
24-Hour Contact: Justin Beal, 816-661-3836
Service area: Entire metro
Accessible capacity: Four small school buses with accessibility
Emergency Availability: Could be available

Drivers have background checks?: Yes
Cost: TBD

OTHER SERVICES

Della Lamb Transit Department
3100 E. 12th St., Kansas City, MO 64127
Phone: 816-241-8822 or 816-255-0416 (24-hour line)
Accessible capacity: Four handicap-accessible vans (each 15 passenger with two to three wheelchair stations)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: TBD

Older Adults Transportation Service (OATS)
2109 Plaza Drive, Harrisonville, MO 64701
Phone: 816-380-7433 or 816-804-2646 (24-hour line)
Service area: Restricted to Jackson, Cass, Clay and Platte counties
Accessible capacity: 58 handicap accessible minivans (one to 24 passenger with one or two wheelchair stations)
Emergency Availability: Could be available
Drivers have background checks?: Yes
Cost: Yes

The Whole Person, Inc.
3710 Main St., Kansas City, Mo. 64111
Phone: 816-561-0304 Fax: 816-753-8163
Website: www.thewholeperson.org
Service area: KC Metro area

The Whole Person provides services at no cost for all people with disabilities and their families, and strives to help them identify and implement resources appropriate to their situation

7. UNDERAGE/MINORS SERVICES

UNACCOMPANIED MINOR CHILD CARE

Church of the Brethren
601 Main St., P.O. Box 188, New Windsor, MD 21776
Phone: 800-451-4407
Email: cds@brethren.org

Provides child disaster services

Save the Children
54 Wilton Rd., Wetport, CT 06880
Phone: 203-221-4000

Provides child-friendly spaces within shelters.

REUNIFICATION

Child Search
Contact: Lt. Kelly Bailiff, Wyandotte County Sheriff's Office
Phone: 913-645-1288
Services provided: Working with the National Center for Missing and Exploited Children, Child Search facilitates reunification of unaccompanied minors. Temporary housing is available through the Wyandotte County Sheriff's Office and all workers are trained by the National Center for Missing and Exploited Children. This service could be made available to all jurisdictions in the region.

American Red Cross Safe and Well
Website: https://safeandwell.communityos.org/cms/

National Center for Missing and Exploited Children
Charles B. Wang International Children's Building
699 Prince St., Alexandria, VA 22314
Phone: 800-843-5678 or 703-224-2150 Fax: 703-224-2122
Website: www.missingkids.com

8. SOCIAL SERVICES

SENIOR SERVICES

National

Alzheimer's Association Safe Return
2323 Colorado Blvd., Turlock, CA 95380
Phone: 888-572-8566 or 800-625-3780 (24-hour emergency response line)
Website: www.alz.org/care/dementia-medic-alert-safe-return.asp

Kansas

Elder Abuse & Neglect Hotline
Domestic/community abuse:
Kansas Department for Aging and Disability Services
Phone: 800-922-5330 (24/7)

Nursing home, hospital, home health agency, etc., abuse or neglect:
KDHE Bureau of Health Facilities
Phone: 800-842-0078

Sunflower Friendship Meals/Mid-America Nutrition Program
1538 Industrial Ave., Ottawa, KS 66067
Phone: 785-242-8341 or 800-223-6325

Provides meals for home delivery

Louisburg Senior Citizen Center
504 S. Metcalf, Louisburg, KS 66053
Phone: 913-837-5113

Daily, weekday meals served at the center or delivered to homes. Activities and entertainment offered, exercise classes, prescription drugs, transportation services, legal services, videos, games and etc.

Osawatomie Senior Citizen Center
815 6th St., Osawatomie, KS 66064
Phone: 913-755-4786
Hours: M-F, 8 a.m.–4 p.m.

Noon meals served daily. Activities and entertainment offered along with speakers on health related issues, legal aid, bingo and much more. On-call senior transportation services also available.

Missouri

Elder Abuse & Neglect Hotline
Phone: 800-392-0210 (7 a.m.–midnight, 7 days/week)

Missouri Department of Health and Senior Services
912 Wildwood, P.O. Box 570, Jefferson City, MO 65102
Phone: 573-751-6400 or 800-392-0272 (24/7 public health emergency hotline)
Website: http://health.mo.gov

Department of Aging
Mid-America Regional Council
600 Broadway, Suite 200, Kansas City, MO 64105
Phone: 816-421-4980 or 800-593-7948
Hours: M–F, 8 a.m.–5 p.m.
Website: www.marc.org

SENIOR CENTERS

Belton Senior Center
Deanna Sutton
609 Minnie Ave., Belton, MO 64012
Phone: 816-348-7410
Hours: M–F, 8 a.m.–3 p.m.

Cass County Senior Citizens Multipurpose Center
Regina Saling
2400 Jefferson Parkway, Harrisonville, MO 64701
Phone: 816-380-8980
Hours: M–F, 9 a.m.–3 p.m.

Excelsior Springs Senior Center
Denise Bedford
112 Thompson, Excelsior Springs, MO
Phone: 816-630-5955
Hours: M–F, 9 a.m.–3 p.m.

Liberty Silver Center
Chrissy Birdsell
1600 Withers Road, Liberty, MO 64068
Phone: 816-792-6083
Hours: M–F, 9 a.m.–2 p.m.

Booth Manor Senior Center
Pam Erby
6111 E. 129th St., Grandview, MO 64030
Phone: 816-966-8300
Hours: M–F, 8:30 a.m.–1:30 p.m.

Buckner Senior Center
Barbara Huffman
611 S. Sibley, Buckner, MO 64016
Phone: 816-650-3791
Hours: M–F, 8 a.m.–3:30 p.m.

Christ the King Senior Center
Lisa Tulp
8510 Wornall Road, Kansas City, MO 64114
Phone: 816-984-8765
Hours: M–F, 8 a.m.–1:30 p.m.

Don Bosco Senior Center
Anne Miller
580 Campbell, Kansas City, MO 64106
Phone: 816-421-3160
Hours: M–F, 8:30 a.m.–4 p.m.

Guadalupe Center
Linda Guerra-Lara or Paul Delgado
1015 Avenida de Cesar Chavez (W. 23rd. St.), Kansas City, MO 64108
Phone: 816-421-1015
Hours: M–F, 8:30 a.m.–2 p.m.

Hillcrest Community Center
Brenda Foreman
10401 Hillcrest Road, Kansas City, MO 64134
Phone: 816-784-7000
Hours: M–F, 7 a.m.–9 p.m.

Robert J. Mohart Multipurpose Focus Center
Martina Bowden
3200 Wayne, Kansas City, MO 64109
Phone: 816-513-4511
Hours: M–F, 8 a.m.–3 p.m.

Oak Grove Senior Center
Joyce Eck
1901 Broadway, P.O. Box 403, Oak Grove, MO 64075
Phone: 816-690-8462
Hours: M–F, 9 a.m.–3 p.m.

Palmer Center
Peggy Sowders
218-A N. Pleasant, Independence, MO 64050
Phone: 816-325-6200
Hours: M–Thurs., 8 a.m.–7 p.m. ; Fri., 8 a.m.–5 p.m. ; Sat., 1–5 p.m.

Vesper Hall Senior Center
Marty Bears
400 N.W. Vesper Road, Blue Springs, MO 64014
Phone: 816-228-0181
Hours: Mon., Tues., Thurs., 8 a.m.–9 p.m.; Wed., Fri., 8 a.m.–5 p.m.

Westport Cooperative Services (Central Presbyterian Church)
Darla Heath
3501 Campbell St., Kansas City, MO 64109
Phone: 816-753-7039
Homebound Meals Only

Platte Senior Services, Inc.
Kelley Moehlmn
11724 Plaza Circle, Suite 700, Kansas City, MO 64153
Phone: 816-270-4100
Hours: M–F, 9 a.m.–1:30 p.m.

Ray County Fellowship Center
Pam Mills
1015 W. Royle, P.O. Box 207, Richmond, MO 64085
Phone: 816-470-5808
Hours: M–F, 9 a.m.–3 p.m.

YOUTH/CHILD

Catholic Charities USA Disaster Response
P.O. Box 17066, Baltimore, MD 21297
Phone: 703-236-6223
Email: schambers@catholiccharitiesusa.org

Provides a counseling program for children

Appendix A — Developing Committee

This directory was produced by the Mental Health and Functional and Access Needs Subcommittee of the Regional Homeland Security Coordinating Committee. The following committee members contributed to its development:

- Ken Cope, American Red Cross, Co-Chair
- Susan Rome, Johnson County Mental Health, Co-Chair
- Aly Breeze, Mid-America Regional Council
- Chris Carroll, Kansas City, Mo., Emergency Management
- Mary Carter, Coalition for Independence
- Suzanne Dennis, Johnson County Mental Health
- Anthony Fadale, Kansas State ADA Coordinator
- Jennifer Fales, KCMO Emergency Management
- Cory Fast, FEMA Region VII
- Margaret Fisher, FEMA Region VII (intern)
- Dante Gliniecki, SEMA
- Charity Hunter, MODHSS, Division of Senior and Disability Services
- Tanya Johannes, The Salvation Army
- Steve Johnston, Family Support Division, MDSS
- Gay Jones, FEMA Region VII
- Kam Kennedy, American Red Cross
- Aren Koening, Center for Emergency Response and Terrorism, DHSS
- Rachel Labrado, Rehabilitation Services for the Blind
- Sara Loar, American Red Cross
- Erin Lynch, Mid-America Regional Council
- Bonnie Martin, KCMO Health Department
- Craig Martin, Kansas City Area Blind Amateur Radio Club
- Rekha Nanchal, Rehabilitation Services for the Blind
- Willa Patterson, National Federation for the Blind
- Ruby Polk, National Federation for the Blind
- Tiffany Radcliff, Western Missouri Mental Health
- Rebecca Rosenthal, Kansas Commission for the Deaf & Hard of Hearing
- Steve Smith, Citizen
- Pete Sturner, Platte County Emergency Management
- Tom Sweeney, The Whole Person
- Justin Sorg, Mid-America Regional Council
- Jennifer Tarwater, American Red Cross
- Gary Thurman, United Way of Greater Kansas City 2-1-1

Appendix B — Dietary Restrictions/Needs

This section lists the most common medically related dietary restrictions currently recognized. It is not considered to be all inclusive, but to provide insight into a small cross-section of food-related clinical intolerances.

DIABETES — Essentially, the body's inability to produce insulin in sufficient quantities to regulate blood sugar levels. Dietary controls include avoiding sugar, starches (bread, potatoes, etc.), and carbohydrates (various types of sugars). Excess blood sugar can cause immediate life-threatening consequences.

FOOD ALLERGIES — Any type of food can trigger allergies in any particular individual. Nuts are the most common form of food allergy, with peanuts being number one. Allergic reactions can be potentially life threatening.

GLUTEN-FREE (CELIAC DISEASE) — An autoimmune disorder of the intestinal tract triggered by an allergic reaction to gluten. Gluten is found in products from wheat, rye, and barley, but residue can infiltrate other foods in proximity to those products. Although not immediately life threatening, gluten products can trigger potentially life-threatening complications.

LACTOSE INTOLERANCE — An inability to process the sugars found in milk/dairy products. Although not life threatening, digestive tract dysfunction can cause extreme discomfort in the afflicted person.

LOW CHOLESTEROL — Excess of cholesterol in the blood can cause damage to circulatory vessels. Although not immediately life threatening, a build up over time can lead to cardiac complications.

MILK ALLERGY — Milk allergy is a food allergy specific to dairy products, distinct from lactose intolerance. Allergy to dairy products can lead to immediate life-threatening conditions.

SODIUM/POTASSIUM — Certain cardiac conditions and/or medications require strict dietary constraints on the amount of sodium and/or potassium. Excessively low and high levels of sodium/potassium can lead to cardiac complications that are immediately life threatening.

Appendix C — Oxygen Delivery Systems

Oxygen therapy is the administration of oxygen at concentrations greater than normally available for the purpose of treating or preventing hypoxemia (not enough oxygen in the blood). Oxygen delivery systems are classified as stationary, portable or ambulatory and can be administered by nasal cannula, mask or tent. Oxygen used by consumers comes in several forms including:

- Compressed oxygen — oxygen that is stored as a gas in a tank. Tanks vary in size from very large to smaller, portable tanks. This system is often prescribed when oxygen is not needed constantly (for example, when it is only needed when performing physical activity).
- Liquid oxygen — oxygen that is stored in a large stationary tank that stays in the home. A portable tank is also available that can be filled from the stationary tank for trips outside the home. Oxygen is liquid at very cold temperatures. When warmed, liquid oxygen changes to a gas for delivery to the patient.
- Oxygen concentrator — electric oxygen delivery system approximately the size of a large suitcase. The concentrator extracts air from the room, separates the oxygen, and delivers it to the patient via a nasal cannula. This system is generally prescribed for patients who require constant supplemental oxygen or who must use it when sleeping.
- Oxygen conserving device — uses a sensor to detect when inspiration (inhalation) begins. Oxygen is delivered only upon inspiration, thereby conserving oxygen during exhalation. These systems can be used with either compressed or liquid oxygen systems.

For oxygen users in non-hospital or acute medical care facilities, these delivery systems are cross-transferable in disaster situations, meaning that one method of delivering oxygen can generally be substituted for another. Oxygen users in nursing homes, long-term care facilities or assisted living facilities with delivery systems that require electricity can, in emergencies, use manual oxygen delivery systems. Individuals living independently within the community use both manual oxygen delivery

systems and delivery systems that use electricity. Powered delivery systems are often used by people to address medical conditions such as sleep apnea or other conditions that require a continuous supply of oxygen. Strategies for delivering oxygen in response to a disaster that use a manual delivery system would be beneficial for both populations.

Kansas City Region at a Glance

2 States
9 Counties
119 Cities
4,423 Square Miles
1.9 Million People
31 Hospitals
34 EMS Agencies
81 Fire Departments/Districts
76 Police/Sheriff Departments
18 Emergency Operations Centers
11 Public Health Agencies

Including:

385,420 people with functional/access needs:

- *Hearing: 56,596*
- *Vision: 32,933*
- *Cognitive: 75,344*
- *Ambulatory: 110,469*
- *Self-Care: 39,060*
- *Independent Living: 71,018*

207,261 people with limited English proficiency

418,000 people living below poverty levels

492,931 people under the age of 18

MID-AMERICA REGIONAL COUNCIL

HOMELAND SECURITY

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